



## **Hospitality Training Company Student Wellbeing Policy**

### **Purpose**

We are committed to providing a safe, inclusive, and supportive environment to help our learners succeed in their studies and maintain their wellbeing.

### **Key principles**

#### **1. Respect and inclusion**

- We value diversity and treat everyone with fairness and respect
- Discrimination and harassment will not be tolerated

#### **2. Wellbeing support**

- Students will be given information about how to access counselling, health service and other support services if required

#### **3. Flexibility**

- Courses and assessment due dates can be altered to accommodate learners' busy lives, including work and family responsibilities

#### **4. Confidentiality**

- Personal information is kept private

## **Responsibilities**

### **1. The training provider**

- To provide support, flexibility, and a positive learning environment

### **2. The student**

- To use the resources that are available and to seek help if/when needed.

### **3. The trainers**

- To be understanding and offer support for the learners' unique needs

## **Support and feedback**

- Wellbeing resources are available and accessible
- Students can provide feedback to improve services
- Staff are there to support student wellbeing

## **Contact information**

For help or more information, please contact:

Craig White  
Owner  
Hospitality Training Company

P: 027 759 4428

E: [craig@hospitalitytraining.co.nz](mailto:craig@hospitalitytraining.co.nz)